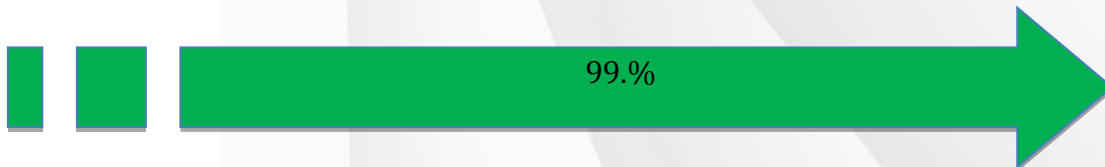


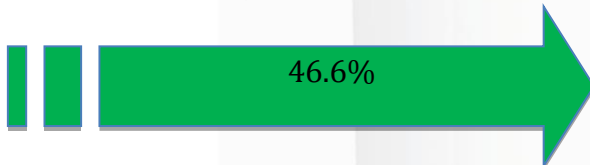
Patient Survey Results

The primary goal of this practice is patient satisfaction. These are a sample of the results of our last patient satisfaction survey from April 2021. Where we have not reached 98% satisfaction the team have agreed an improvement action plan.

Question 1: On a scale of 1 to 10, how likely you would be to recommend our practice to another person?



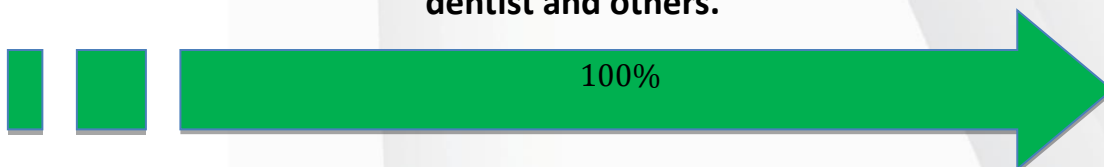
Question 2: The information available to me covers all I need to know about the practice's services and looking after my dental care.



Question 3: The reception, treatment room and other parts of the practice are always clean, comfortable and tidy.



Question 4: I'm always treated with dignity, gentleness and care by the dentist and others.



Improvement Actions Taken After Survey

Actions planned:

- Ask our patients what additional information they would like us to provide.
- During our practice meeting on 29th April 2021, discuss various ways that we can provide extra information to our patients about our services.

Please continue to provide your
comments and suggestions by: email or
speaking to a member of our team