



## Emergency Arrangements at 3 one one dental care

### DURING NORMAL WORKING HOURS

Please call the Practice on **0208 445 2722** as early as possible on the day and we will make every effort to help you on the same day (or the following day for less urgent problems).

### AT WEEKENDS OR BANK HOLIDAYS

Please call the practice on **0208 445 2722** and our answerphone will give the contact details for the 3 one one dentist who is 'on-call'. You will be given appropriate advice over the phone and, if necessary, arrangements will be made to re-open the practice. You will need to be accompanied if you are seen out of hours and there will be a fee if it is necessary to re-open the practice. You will be informed of this prior to being seen.

Examples of problems requiring emergency advice include: -

- Serious swelling of the mouth or face which is getting worse
- Severe toothache or facial pain which is not controlled by taking over-the-counter painkillers
- Trauma to the face, mouth or teeth including a permanent tooth knocked out or fractured
- Bleeding after tooth extraction that you cannot control

**Please note that this service is for registered patients of the practice only. For all other patients they should call NHS England on 111 for assistance.**